



Creechs Comfort LLC
PO Box 1083
Clayton, NC 27528
919-275-0104
creechscomfort@gmail.com

Creech's Comfort LLC - Comfort Program Bi-Annual Maintenance Agreement

This HVAC Maintenance Agreement is made and entered into on ____/____/2025.

BY AND BETWEEN:

Company Name: Creech's Comfort LLC

Company Address: PO Box 1083. Clayton, NC 27528

Company Phone: 919-275-0104

AND

Customer Name: _____

Customer Address: _____

Customer Phone: _____

1. TERM:

This agreement will begin on the date signed and remain in effect for one (1) year. The contract will automatically renew unless either party provides a 30-day written cancellation notice.

2. SCOPE OF SERVICES:

Creech's Comfort LLC agrees to perform bi-annual maintenance on the customer's HVAC system. The maintenance visits will occur in the Spring (cooling system check-up) and Fall (heating system check-up) and will include:

Spring Visit:

- Inspect and clean condenser coils
- Check refrigerant levels and adjust as necessary
- Inspect and tighten electrical connections
- Inspect and test all electrical components
- Test thermostat and controls
- Lubricate moving parts if required
- Check blower/condenser fan motors
- Inspect and clean the condensate drain
- Inspect ductwork for leaks or obstructions
- Check overall system operation

Fall Visit:

- Inspect and clean burners and ignition system (gas furnace)
- Check the heat exchanger for cracks or damage (gas furnace)
- Inspect and test carbon monoxide levels (gas furnace)
- Inspect and tighten electrical connections
- Test thermostat and controls
- Lubricate moving parts if required
- Check blower/condenser fan motors
- Check refrigerant levels (heat pump)
- Inspect and test electric heat strips
- Inspect and clean the condensate drain
- Inspect ductwork for leaks or obstructions
- Check overall system operation

3. PRICING AND PAYMENT TERMS: The customer agrees to pay-

(Check the number(s) of units that apply) *Residential Only*

___ \$180 - 1 unit

___ \$295 - 2 units

___ \$395 - 3 units

___ \$495 - 4 units

per year for this maintenance plan, payable in full at the time of signing or in two equal installments before each scheduled visit. Tax not included in the pricing above

Commercial properties are individually quoted

Filter Replacement- Creech's Comfort will provide and replace any 1" air filter at \$15 per filter. This is an optional addition to normal rates

Number of filters _____

Sizes _____

Total Including Filters \$_____

Decline_____

4. CUSTOMER RESPONSIBILITIES:

- Ensure access to the HVAC system for scheduled maintenance.
- Report any issues with the system as soon as they arise.
- Replace air filters between service visits as often as recommended by the technician.

5. BENEFITS OF AGREEMENT:

- Priority service scheduling
- 10% discount on repairs and parts
- No overtime charges for emergency calls within normal business hours- (8 am - 4 pm)
- Extended equipment lifespan and improved efficiency
- Improved air quality

6. EXCLUSIONS:

This Agreement does not cover:

- Repairs or parts replacement outside the standard maintenance tasks
- Refrigerant leaks or recharging beyond standard adjustments
- Damage due to neglect, misuse, or acts of nature
- Upgrades or modifications to the system

7. TERMINATION:

Either party may terminate this agreement with a 30-day written notice. No refunds will be issued for unused services unless termination is due to Creech's Comfort's failure to perform services.

8. LIABILITY DISCLAIMER:

Creech's Comfort shall not be liable for any damage caused by pre-existing conditions, improper system installation, or issues beyond the scope of routine maintenance.

9. AGREEMENT ACCEPTANCE:

By signing below, both parties acknowledge and agree to the terms of this Agreement

Creech's Comfort Representative: Dillon T Creech/Clifton G Creech Date: 2025

Customer Signature: _____ Date: _____